



## **GETTING YOU ON THE RIGHT PATH:**

Shekinah Services LLC knows that you are more than a number, and we believe that you have the right to prove it. Our experience with credit improvement will fight to remove inaccurate tradelines, restore your good name, and provide credit education.

## **PROVEN RESULTS:**

Shekinah Services LLC is a trustworthy company with education and administrative skills. We assist our customers with credit restoration and credit education. Results from our services will begin within 90 days of the plan created personally for your situation. We produce secure credit restoration through these simple steps.

### **Step 1: Visit Our Website**

[www.shekinahservices.com](http://www.shekinahservices.com)

Select personal credit page and begin reading the information provided about our services. Once you have reviewed the information and price. Contact our office to speak to a representative to proceed. Your contract agreement will be emailed to you.

### **Step 2: Submit your contract & order your credit reports.**

**WE DO NOT ACCEPT CREDIT KARMA or ANY OTHER CREDIT MONITORING SYSTEMS.** Please go to the bottom of the “credit” page on the website and enroll in the Identity IQ monitoring system. Prepare to keep your monitoring system for at least six months. Please provide your login information on the credit profile worksheet. Shekinah will download a copy and conduct 30-day reviews for as long as you are enrolled in the credit restoration program.

**You are always encouraged to keep your monitoring system and the benefits that come with it.**

### **Step 3: Choose Which Items to Dispute.**

You should review your own credit report thoroughly for any inaccuracies. Make notes. Submit any details on the Credit Profile Sheet, email to us or discuss with a credit specialist at time of interview. Once our office receives a copy of your contract and a copy of your credit reports, we will start the first works by setting up your credit restoration portal. A copy of the portal and information to log on will be emailed to you. You will official start your restoration plan. Following the client/specialist discussion, a plan will be created, and services will be initiated. Customers will receive at least three rounds of letters during the process. However, if you do not need the three rounds, that is great! If you have the

extensive credit works plan, expect to receive more letters, more discussions and more time.

**Step 4: Shekinah Services LLC Works Your Case.**

Shekinah begins your restoration process by drawing upon its vast credit restoration strategies and experience to challenge inaccurate items directly with credit bureaus. Depending on the number of inaccurate items on your credit report, this step may be repeated for each subsequent loop through the cycle. Shekinah will also create a plan of action for debt relief, settlement, and the best option for your case (which comes with the most challenging circumstances). Customers are responsible for managing the mailing of the letters and submitting responses immediately once they are received.

**Step 5: Sit Back & Relax.**

The credit bureaus have 30 to 45 days to respond to an open investigation on your behalf. They must inform you of the results of their investigation, update your credit report, and send you a FREE copy of the updated report. It may take up to 60 days between the day communication is initiated to them before receiving an updated report. When you receive the responses from the bureaus, please submit through the portal. Your case will move forward. We will continue the process as stated in the service contract.

**Step 6: Be Patient!**

Many customers are anxious to begin repairing and rebuilding their credit as soon as possible. However, every individual report and circumstance surrounding your credit varies. Your expedited success depends on what is being shown, whether it is accurate or inaccurate, it also depends on your availability to pursue with all diligence to make necessary sacrifices to work along with Shekinah Services LLC.

So, we ask you to be patient with yourself and with us.  
We are guaranteed to give you the best service possible.

*For your convenience, you may continue to review your portal after the process has been completed. However, Shekinah will not be under contract to update your credit information. You can continue to refer new clients through the portal.*

